



Rochester Overnight Plating LLC

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*"Partners in
the Business
of Freedom"*

DATE: January 12, 2009
TO: Whom it may concern

FROM: Shirley Tallman
Office Manager

SUBJ: **Compsolve, Inc.**

We have been working with Compsolve, Inc. out of Buffalo for over 5 years now for all of our in house safety training needs. We find them to be an excellent company. They keep us up to date on all of the current regulations, call us when it is time for our next training sessions, or yearly refreshers, so that we don't have to call them and try to keep track of these dates on our own. Their staff is well trained, and very well versed in the information that they are teaching to our employees. They are always pleasant and very quick to answer questions.

One of the benefits of the service (which we were unaware of at the time) is that should you be fined during a DEC or OSHA audit, as we were, they will work with the agency involved to reduce or eliminating your fines and also assist you in producing the proper documentation needed and making sure that you can avoid this from happening again. (Ours was due to an out of date OSHA rule that we had overlooked that was quickly downloaded, fixed, and the penalty reduced greatly, thanks to Compsolve).

I cannot recommend this company highly enough! A true "customer service" first company is hard to come by these days. Compsolve, Inc. is definitely that type of a company.